



Payment policy document

You are always in safe hands at Codingal.

1. Payments are collected through the world's most secured and advanced payment gateways e.g. Stripe, Razorpay, etc.
2. Codingal does not store any card details when you pay.
3. When you buy a subscription for coding lessons, payment gets automatically deducted every month at a fixed schedule based on the payment terms.
4. If your course completes or you discontinue at any point of time, please send an email to billing@codingal.com to stop the subscription.
5. We do not block any payment from our side. It is only deducted at a pre-defined date and time as per the payment terms.
6. If payment is charged through your card or bank and you think that it is not correct, please reach out to us directly and not dispute the payment. Otherwise, it can result in extra charges deducted by the bank or card partner to you as well as Codingal.
7. We process all refunds within 48 hours. Though it might take time to reflect in your account based on the bank or card provider.
8. For any payment related issues, please write to us at billing@codingal.com.

